

May 2023

Editor: Greg Peters
Safety Mentor

CAREGIVER SPOTLIGHT

Our Spotlight Employee this month will receive:

Tamaqua - Walmart Gift Card

Lancaster - Car Care Gift Card



Lancaster Office Sheila Steinberg

Family of a Participant added to her Obituary:
Thanking Hospice and Community Care for their kind and caring support including , not to be forgotten Personal Care Aide Sheila Steinberg, Participant affectionately referred as her best friend from Independent Living Services.



Tamaqua Office Rachel Kale

Rachel came to ILS as a CE hire and has proven this is where her heart is.

Rachel follows her schedule to the T and logs perfectly with the EVV system. Rachel conducts a wonderful bedside manner and is a great asset to our caregiver team.

Earn Extra Money! Fill-In Shifts Available

Make extra cash with no long term commitment.

Contact your Supervisor for opportunities.



Logging In / Out



The MCO's/State/County is locking down on our EVV logs. What does that mean?
Logging IN/OUT Every PCA must use the HALO LOG IT APP on your personal cell phones when a participant does not have a landline

IF YOU CAN NOT USE THE APP – you may use the consumer's LANDLINE,

We cannot use the consumer's cell phone.

When the app is unavailable or the system is down you must use a timesheet.

Please make sure you are filling the timesheet out correctly.

You must be in the participant's home when logging in and out.

The GPS is sensitive and only allows for you to log in and out while in their home.

If you are logging even a short distance (front porch) from the consumer's home we will get an alert.

You may not log in and out using your personal cell phone unless you are using the LOG It App.

You may not use the 800 number from your cell phone only from the participants landline.

Any questions or additional training needed please reach out to your staffing supervisor!



Remembering PCA Bonnie Steffy

Bonnie who passed unexpectedly covered several cases in our Ephrata Area out of our Lancaster Office for almost 16 years. Always Positive & Compassionate. She encouraged all she served advocating for their independence, Always Encouraging & Supporting them. "A True Angel" RIP

May Anniversaries

Monica Henrich 05-17 24 Yrs, Pamela Musser 05-29 4 yrs, Sheila Seinberg 05-21 3 yrs,
Diane Smith 05-26 3 yrs, Denise Vasquez 05-19 2 yrs, Maria Rivera 05-26 2 yrs,
Karin Wengenroth 05-02 1 yr, Tiffany Takacs 05-05 1 yr, Geri Grabowski 1 yr,
Randy Ortiz 05-18 1 yr, Denise Gilbert 05-26 1 yr.

May Birthdays

Janine Roth 2nd, Jeremiah Weber 4th, Theresa Kosar 7th, Luciana Lowe 7th, Marcia Shearer 8th,
Monica Henrich 11th, Janneth Guerra 11th, Hope Kochan 12th, Jaime Jones 15th, Diane Hannon
29th, Robin Hadley 21st, Kathleen navitsky 28th.

1 Hour Paid Training Academy

DEI Session 1- Beginners, Session 2 - Diversity / Why it Matters,
& Session 3 - Equity / Eliminating Barriers

4th DEI training session with the safety training on Slips, Trips and Falls.

Session 5 - Leading From a DEI Perspective

Session#6 Being Comfortable, Being Uncomfortable

A diversity, equity and inclusion (DEI) program is a term used for training programs, policies, strategies and practices that support our company's mission to continue to create and sustain a diverse, equitable and inclusive workplace. We believe a culture of diversity, equity and inclusion is not only critical to our success; but it also creates a positive employee experience for all.

The DEI training is posted on the ILS Employee Website. Use the following link:
www.indlivingservices.com/employee

"Encrypt Message" E-mail Encryption Instructions: **Viewing Message**

Click on a message to view the contents.

The encrypted message will open displaying all information.

From the message window you can use buttons on the message bar:

Reply to, Reply All, Print, Delete, and Download.

Attachments can be downloaded individually by clicking on them.

Please contact your Staffing Supervisor with any questions



Update on Mask Mandate



Effective April 17, 2023, ILS will no longer require PCA's to wear masks in their Participants homes, unless the Participant requests that you do. Additionally, if you or the participant are experiencing any symptoms, or you have been around someone who is sick, we ask that you take precautions and utilize your masks. ILS will still continue to supply masks and other PPE to PCA's as needed. For any questions, please contact your supervisor.

Thank You for Everything You Do!

Your ILS Support Team:

Jared, Ashley, Denise, Lisa, Jen, and Barb
Monica, Stephanie, Luz, Lori and Greg