

March 2023

ILSNEWS

Editor: Greg Peters
Safety Mentor

CAREGIVER SPOTLIGHT

Our Spotlight Employees this month will receive:

Tamaqua - Walmart Gift Card

Lancaster - D.O. Studio Salon Services Certificate



**Lancaster Office
Kathryn McQueen**

Kathryn's participants could not commend her enough. Stating how pleasant, caring & very dependable she is
A true gem!



**Tamaqua Office
Nicole Canzoneri**

Office Staff would be lost without Nicole. She has her heart in all she does & is a great team player and true example for others.



Join us in Welcoming

Jared Berry: Program Manager Accessing Independence
He has been with us for 8 years leading the Adult Enrichment Program.

This new position he will be overseeing both Adult Enrichment and Independent living Services
AKA: Accessing Independence

We all look forward with working together. Ask if he's available when in the office & Say Hi!

Logging In / Out

The MCO's/State/County is locking down on our EVV logs. What does that mean?

Logging IN/OUT Every PCA must use the HALO LOG IT APP on your personal cell phones when a participant does not have a landline

IF YOU CAN NOT USE THE APP – you may use the consumer's LANDLINE, we cannot use the consumer's cell phone.

When the app is unavailable or the system is down you must use a timesheet.

Please make sure you are filling the timesheet out correctly.

You must be in the participant's home when logging in and out.

The GPS is sensitive and only allows for you to log in and out while in their home.

If you are logging even a short distance (front porch) from the consumer's home we will get an alert.

You may not log in and out using your personal cell phone unless you are using the LOG It App.

You may not use the 800 number from your cell phone only from the participants landline.

Any questions or additional training needed please reach out to your staffing supervisor!

Remember with Each Participant on Each Visit:

Check the Participant's Binder to Review the most Updated Service Plan

All Tasks being completed need logged when signing out.

Refusal Codes must be included on All Refused & Logged when signing out

1 = Task Not Needed Per Participant

2 = Task done by Other/Client

3 = Client Refused

4 = Change in Condition: Problem (call Supervisor)

March Anniversaries

Barbara Holland Nichols 23yrs., Rochelle Snyder 16yrs, Christa Joller 13yrs.,
Rayna Dove 13yrs., Minerva Mateo 6 yrs., Donna Broadnax 5 yrs., Astrid Zelaya 4
Lisa benton 3 yrs., Oksana Purshaha 3 yrs., Micheal Price 2 yrs.,
Sahne Walton 1 yr. Hiley Thomson 1 yr.

March Birthdays

Diane Smith 3rd, Brendaly Baez-Ortiz 6th, Sahne walton 6th, Carlee Noel 7th,
Veronica Huegel 14th, Ivonne Rondon 14th, Lori Walker 16th, jasmine Soto 17th
Babette Leisenring 17th, Madelon Grebloski 21st, Kathryn McQueen 23rd,
Denise Jones 27th, Pamela Musser 27th, Pamela Daughton 28th Charmaine Gray 30th

1 Hour Paid Training Academy

DEI Session 1- Beginners, Session 2 - Diversity / Why it Matters,
& Session 3 - Equity / Eliminating Barriers

4th DEI training session with the safety training on Slips, Trips and Falls.

A diversity, equity and inclusion (DEI) program is a term used for training programs, policies, strategies and practices that support our company's mission to continue to create and sustain a diverse, equitable and inclusive workplace. We believe a culture of diversity, equity and inclusion is not only critical to our success; but it also creates a positive employee experience for all.

The DEI training is posted on the ILS Employee Website. Use the following link:
www.indlivingservices.com/employee

Please contact your Staffing Supervisor if you have any questions

Earn Extra Money! Fill-In Shifts Available

Make extra cash with no long term commitment.

Contact your Supervisor for opportunities.



Spring Cleaning Safety Tips for Seniors & Caregivers

Have a Plan before you start cleaning, make a checklist of the areas

Go After Clutter First. Getting rid of clutter helps improve home safety.

Throw Out Expired Items. Having expired food around can be dangerous

Test Safety Precautions. When spring cleaning, use the opportunity to test any safety precautions or senior care safety items in home. Check the secureness and stability of grab bars, test fire and carbon monoxide detectors, and perform an overall evaluation of their home's home safety.

Thank You to All Caregivers for Everything You Do!

Your ILS Support Team:

Jared, Ashley, Denise, Lisa, Jen, and Barb
Monica, Stephanie, Luz, Lori and Greg