

## **CAREGIVER OF THE QUARTER**

At Independent Living Services, we set high standards for our caregivers and the care provided by our personal care attendants is the pillar in our mission of providing quality services in the home and community that enhance the independence and enrich the lives of seniors and individuals with disabilities. I am proud to announce that we now have a program that allows us to recognize and reward those who excel in providing the best care possible for our consumers. Each quarter, we will be recognizing a caregiver in both our Tamaqua and Lancaster offices as Caregiver of the Quarter. The winner of this quarterly award will have their name displayed in our office forever and will be invited to our office for a recognition ceremony to include a small gift and meal. Please review the FAQ below to better understand this program:

- How is the winner chosen?
  - Each quarter, the nomination committee will review all nominations in each office and choose a winner based on a vote among the committee members
- What can I be nominated for?
  - You can be nominated for a specific instance where you went above and beyond for your consumer...or you can be nominated for a long history of excellent service to your consumer(s). Core Values that we are looking at are Empathy/Compassion, Dependability/Reliability, Safety Conscious, and Excellence in caregiving.
- Who can nominate me?
  - Anyone associated with ILS can nominate you! That means a Staffing Supervisor, a consumer, a fellow PCA, a Safety Mentor, a Supports Coordinator, a consumer's family member, etc.
- Sounds great!!! How do they nominate me?
  - All it takes is a simple nomination form being completed and turned in to your Supervisor. If the nominator is unable to access the form, they may call in and verbally nominate you.
- Can anyone win Caregiver of the Quarter?
  - In order to win, you must meet the following criteria:
    - Must be employed by ILS as a PCA or TCA
    - Be employed in your position for at least 6 months
    - Be in good standing
    - Must personify core values and traits listed above
- Where can I find a nomination form?
  - A nomination form can be obtained in the following ways:
    - Contact your staffing supervisor and ask them to email/mail it to you
    - Download the form from our website: [www.udservices.org/login](http://www.udservices.org/login)

